



# Snr Collections/Recoveries Officer

## Make your mark!

Use your specialist late-stage collections experience to manage your own portfolio of accounts in this newly developed Recoveries Officer role. Reporting directly to our Head of Collections, you will have the opportunity to work with a diverse and talented team that thrives on new challenges in a transformational environment. You will be hands-on, take ownership and contribute to improving the customer experience in a fast-paced, high-growth business.

## How you will make a difference

- Research and analyse accounts prior to initiating debtor contact.
- Negotiate with clients for early resolution of defaulted loans.
- Negotiate settlements within approved limits.
- Perform specialised collection work, with a specific focus on late-stage recoveries, legal recovery, asset recovery, hardship reviews and complaints analysis.
- Referral and management of accounts for the recovery of equipment and vehicles as required.
- Management of loans subject to bankruptcy and liquidation actions.
- Assist early-stage collections with difficult or complex accounts and situations utilising technical knowledge of collections and procedural or legal guidelines.

## Skills that set you apart

- 5 + years experience in collections, ideally in finance industry commercial collections.
- Knowledge of government rules and regulations that relate to commercial recoveries on both secured and unsecured loans.
- Understanding of recoveries and managing your own portfolio of accounts within agreed timeframes.
- Experience with Salesforce client interface.
- Issuing of default and demand notices.
- Strong communication, negotiation, and organisational skills.
- Ability to deal with people in a challenging circumstance.

## About GetCapital

GetCapital is an award-winning business lender and one of Australia's fastest-growing financial technology companies. Winner of the IDC 2020 Digital Disruptor and Omni Experience Innovator awards for Australia and New Zealand, we've also been a Deloitte Technology Fast 50 winner four years in a row and voted one of LinkedIn's hottest Australian companies to work for in 2019.

## Our culture

At GetCapital, we take pride in our diversity and culture of inclusion. With the customer always first in mind, we are passionate about solving problems, delivering value, and making a real difference. Here, time is precious, there are no politics and no egos. It's one team, with shared successes and failures. If you're ready to challenge convention, we are ready for you.



## The perks

GetCapital offers competitive remuneration and the opportunity to make your mark in a fast-paced, energetic environment. Centrally located in North Sydney CBD, we're close to transport, restaurants, cafes, and shops. You'll enjoy free breakfasts and healthy snacks, and a friendly social atmosphere. There are also plenty of staff-led social events, Leadership series, Lunch & Learn, online development and other initiatives for you to participate and grow. And best of all, on your birthday, you get the day off!

If you like the sound of this, we would love to hear from you. Please send your resume to [jointheteam@getcapital.com.au](mailto:jointheteam@getcapital.com.au)