



Broker Support Associate

Make your mark!

Are you passionate about providing clients with superior service? Do you thrive on new challenges in a transformational environment? In this role, you will play an integral part in supporting our Broker sales team by managing our new business pipeline in our Broker channel.

As a Broker Support Associate, you will be responsible for ensuring our Broker expectations are met, managed and delivered upon. You will be hands-on, take ownership and contribute to improving the customer experience in a fast-paced, high-growth environment.

How you will make a difference

- Manage broker deal origination pipeline.
- Manage email and phone enquiries from Brokers and their customers.
- Provide advice and guidance regarding products and policies.
- Manage quality of application submissions.
- Liaise with Brokers to ensure information required is received in a timely manner.
- Manage deal specific requirements to ensure Brokers are kept informed through the entire application journey through to settlement.
- Quality assurance of loan requirements at specific stages of the application process as required.
- Collaborate with Business Development Managers and Broker Account Managers to support the Broker channel.

Skills that set you apart

- Financial services experience desirable
- Understanding of Asset Finance and Commercial lending
- Strong attention to detail
- Excellent interpersonal and communication skills
- A high degree of self-motivation, drive and willingness to learn

About GetCapital

GetCapital is an award-winning business lender and one of Australia's fastest-growing financial technology companies. Winner of the IDC 2020 Digital Disruptor and Omni Experience Innovator awards for Australia and New Zealand, we've also been a Deloitte Technology Fast 50 winner four years in a row and voted one of LinkedIn's hottest Australian companies to work for in 2019.

Our culture

At GetCapital, we take pride in our diversity and culture of inclusion. With the customer always first in mind, we are passionate about solving problems, delivering value and making a real difference. Here, time is precious, there are no politics and no egos. It's one team, with shared successes and failures. If you're ready to challenge convention, we are ready for you.



The perks

GetCapital offers competitive remuneration and the opportunity to make your mark in a fast-paced, energetic environment. Centrally located in North Sydney CBD, we're close to transport, restaurants, cafes and shops. You'll enjoy free breakfasts and healthy snacks, and a friendly social atmosphere. There are also plenty of staff-led social events, Leadership series, Lunch & Learn, online development and other initiatives for you to participate and grow. And best of all, on your birthday, you get the day off!

If you like the sound of this, we would love to hear from you. Please send your resume to jointheteam@getcapital.com.au