



Collections Officer (Commercial)

What you didn't know about GetCapital?

GetCapital offers multi-product finance solutions to their Finance Partners and customers. We are one of LinkedIn's hottest Australian companies to work for and we are kicking goals and winning many awards along the way including AFR's Fast 100, Deloitte's Technology Fast50, Smart Company's Smart50 and Deloitte's Asia Pacific Technology Fast 500.

About the Role

It's an exciting time to join GetCapital as we are expanding our team and seeking a Commercial Collections expert for a six-month contract position. You will be putting your skills to the test whilst being able to grow and develop in your role. We offer hands-on training whilst building your experience to move into more senior roles. You will bounce ideas off a small close-knit team within a fun and flexible environment. You will be in charge of your domain and learn to strategically work with our commercial clients!

What you will do

- You will be involved in early stage collections including default notices, field calls, arranging skip tracing and caveat lodgment
- Working with our clients professionally and within the guidelines of our business
- Working on mid to late collections including:
 - Negotiating payment arrangements with clients
 - Managing accounts which are in Legal Recovery stage – liaising with external lawyers, liquidators/external trustees.

About you:

- Strong understanding of Salesforce/Lightning system
- 1-2 years' experience in a customer-facing role within a lending institution – commercial collections experience preferred
- Understanding of online lending products including unsecured working capital lending and equipment finance
- Working knowledge of Hardship Provisioning Act for both consumer and commercial
- Attention to detail
- Ability to work in a collaborative team environment

Working hours:

- Tuesday to Saturday working days

What it's like to work here

We offer competitive remuneration and a company bonus, a fast paced, energetic environment as well as an inviting, open-plan office space in North Sydney. We have our own outdoor deck, full kitchen, and lovely breakout spaces. We are a short walk from North Sydney train station and can be reached by many bus routes. There are fantastic lunch options nearby and we also enjoy a coffee shop in our building. We also offer free breakfast groceries in our kitchen and regular fruit deliveries. Our staff say it's a great place to work with engaged Leadership Team and a fantastic growth story. We hold regular events to get the team together and if you work for us, you get your birthday off!

If you like the sound of this, we would love to hear from you. Please send your resume jointheteam@getcapital.com.au